

Belle Haven Bulk Cable Contract

New Contract Includes

- Xfinity Digital Preferred Package with HD (full channel lineup attached)
- 3 HD Receivers
- Free TV & Internet services for the clubhouse and fitness center

Services Not Included Owners Can Add On

- X-1 platform with voice remote
- DVR (Digital Video Recorder) for recording programs
- Premium or specialty channel packages
- Internet services for individual units

What To Expect

- New contract introduction period begins Sept. 1st and billing for new services is deferred until November 1st.
- Each owner will receive instructions from Comcast directly by mail shortly before or after the September 1st date. When that information is available it will be emailed and posted on the website as well.
- You will be able to swap your current remotes and receivers at the Xfinity store starting with the date in the instructions you receive from Comcast. Equipment included in the contract will be provided at no charge.
- Your new equipment will come with set up instructions. Owners who need additional assistance will need to contact Comcast to schedule installation.
- If you are currently paying extra for channels or services that will be included in the new contract, you will need to contact Comcast to cancel those services or make adjustments as needed to your billing. Note: Call using your personal Comcast account number from one of your bills and tell them you need to make adjustments to your extra services based on the new bulk agreement. They should be able to pull up what is provided by Belle Haven with your unit address. Make sure you wait until the new services are active.